WALTER MONTGOMERY

Current art student and well rounded skill wise, looking for a comapny to grow with.
Cincinnati, OH 45236
w.montgomery1999@gmail.com

Authorized to work in the US for any employer

WORK EXPERIENCE

Front of House Staff

Taziki's Mediterranean Cafe - Cincinnati, OH
July 2019 to Present

Cashier, buster, morning food prep, handling money, and multitasking

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Sales Associate

Dollar General - Cincinnati, OH
January 2019 to Present

- Greeted customer in a friendly manner
- Manned the cash register
- Helped customers achieve satisfaction
- Answered customer questions
- Answered the phone
- Assisted an average of up to100 customers per day
- Restocked shelves
- Kept store clean
- Responsible for resolving all customer complaints

Sales Associate

Dusty Flynt Sexy Gifts - Cincinnati, OH
March 2018 to February 2019

- Retail sales
- Answered product and service related questions
- Managed customer escalations
- Handled purchase contracts
- Cashier duties
- Stocked store
- Took daily inventory
- Social media marketing
- Tracked sales and other KPIs
- Made sales presentations to customers and high management

• Floor associate
• Successfully negotiated sales of over 200 dollars
• Represented 3 brands
• Enthusiastic, positive, and comfortable with handling sales
• Sold Adult and a few cbd products
• Responsible for training new hires

Cashier/Server

McAlister's Deli - Cincinnati, OH
February 2016 to June 2018

• Operated cash drawer
• Verified payments, made correct change, and authenticated bills
• Ensured customers' satisfaction
• Verified customer disputes and recorded them for management
• Responsible for taking customer's orders
• Provided, efficient fast service
• Excellent communication skills
• Answered customer service calls
• Bagged customer purchases
• Rotated inventory
• Straightened restaurant throughout shift
• Opened and closed store
• Followed safety procedures

EDUCATION

Bachelor's in Graphic Desgn

Art Academy of Cincinnati - Cincinnati, OH
August 2018 to Present

Associate in Graphic Design

Scarlet Oaks Cdc - Cincinnati, OH
August 2016 to May 2018

High school or equivalent

Indian Hill High School - Cincinnati, OH
August 2014 to May 2018

SKILLS

Created, prepared, and exported graphics, videos and motion graphics for print, web and interactive layouts in Adobe Illustrator, Photoshop, InDesign, After Effects, Premier and Animate CC (3 years), **Retail Sales (3 years)**, **Busser**, **Host**

CERTIFICATIONS AND LICENSES

Certified in Adobe Illustrator, Photoshop, Indesign and After Affects

April 2018 to April 2020