TAMPA, US, 33602 • PABELMADERA780@GMAIL.COM • 813-527-5943

PABEL MADERA

PROFESSIONAL SUMMARY

Adept at elevating customer experiences, leveraging bilingual capabilities and exceptional service skills at Walmart and HomeGoods. Specializes in efficient cash handling and collaborative teamwork, consistently contributing to a positive shopping environment with a proven track record of problem-solving and operational excellence.

EMPLOYMENT HISTORY

CUSTOMER SERVICE ASSOCIATE **Feb 2022 - Feb 2025**
Walmart ***Tampa, FL***

- Provide customer service by assisting shoppers with locating products and answering inquiries.
- Managed inventory and supplies to ensure materials were available when needed.
- Stock shelves, rotate inventory, and ensure the store remains clean and organized.
- Operate cash registers and assist in processing customer transactions efficiently.
- Collaborate with team members to maintain smooth store operations.

SALES ASSOCIATE **Jan 2020 - Feb 2022**
HomeGoods ***Tampa, FL***

- Provided excellent customer service by greeting shoppers, answering questions, and handling transactions efficiently.
- Processed cash, credit, and gift card payments while ensuring accuracy in pricing and discounts.
- Maintained a clean and organized checkout area, including bagging items neatly and assisting customers with purchases.
- Handled returns and exchanges while following company policies to ensure customer satisfaction.
- Collaborated with team members to restock merchandise, organize displays, and support store operations.

EDUCATION

HIGH SCHOOL DIPLOMA
Hillsborough High School ***Tampa, FL***

PRE-PHYSICIAN ASSISTANT STUDIE **Sep 2025 - Sep 2028**
Hillsborough Community College ***Tampa***

Motivated healthcare professional currently completing prerequisites toward Physician Assistant studies at Hillsborough Community College. Seeking to grow with AdventHealth while advancing in the medical field.

SKILLS

Customer Service, Cash Handling, Stocking, Merchandising, Fast-Paced Work Efficiency, Teamwork, Communication, Physical Stamina, Problem-Solving, Bilingual.

ADDITIONAL INFORMATION

CERTIFICATIONS & LICENSES
Class D Security License

State of Florida (Active)

LANGUAGES

Spanish *(Highly proficient)*.