FRANCISCO GUICHARDO

Tampa, FL
Phone: (813) 919-4427
Alt Phone: (813) 561-4909
Email: fguichardo86@gmail.com

Employment History

10/2023 - Current **Bartender/Bar back/Trainer**
Lepleys kitchen + Lounge, Tampa, FL

Bartender/Bar back/Trainer Lepleys kitchen + Lounge-Tampa, FL October 2023 to Present • Assisted in the setup and breakdown of bars for events or shifts • Prepared garnishes and ingredients for cocktails according to established recipes • Maintained cleanliness and organization of bar area, including restocking glassware, utensils, and napkins • Supported bartenders by stocking and replenishing bar supplies, ensuring efficient service • Collaborated with bartenders to ensure timely delivery of drinks to customers • Provided exceptional customer service by promptly fulfilling drink orders • Managed inventory levels of beverages, mixers, ice, and other supplies to prevent shortages during business hours • Trained new bartenders on drink preparation techniques, customer service standards, and POS system operation

06/2022 - 10/2023 **Lead Bartender/Trainer**
PTL NIGHT CLUB, Tampa, FL

Lead Bartender/Trainer PTL NIGHT CLUB-Tampa, FL June 2022 to October 2023 • Lead a team of 8 bartenders, providing guidance and support to ensure efficient operations • Developed and implemented new cocktail menu, resulting in an increase in sales • Maintained inventory levels by conducting regular stock checks and placing orders as needed • Trained new bartenders on drink recipes, proper techniques, and customer service standards • Ensured compliance with all health and safety regulations regarding alcohol service • Implemented cost-saving measures such as portion control and waste reduction • Organized special events including themed nights, live music performances, and guest bartender appearances to attract guests • Utilized POS system efficiently for accurate order processing and payment transactions • Managed cash handling procedures including opening/closing registers, reconciling cash drawers, and preparing bank deposits weekly basis • Implemented upselling techniques among bartenders leading to a 30% increase in sales • Assisted management in creating employee schedules based on forecasted • Managed inventory levels to minimize waste and reduce costs, resulting in a 24% decrease in beverage expenses

04/2019 - 09/2022 **Bartender/Server**
Social House, Tampa, FL

Bartender/Server Social House-Tampa, FL April 2019 to September 2022 • Provided exceptional customer service by promptly greeting guests, taking orders, and delivering beverages in a timely manner • Maintained cleanliness and organization of the bar area, including restocking supplies and cleaning glassware • Developed extensive knowledge of different types of alcohol, brands, and flavors to make recommendations based on customer preferences • Efficiently handled cash transactions, accurately processing payments and providing change to customers • Managed inventory levels by monitoring stock levels regularly and placing orders as needed to prevent shortages or excesses • Assisted in training new bartenders on drink preparation techniques, menu knowledge, and customer service standards • Achieved an average tip percentage of 25% through exceptional service

Education History

High School Diploma
High School Diploma
Richard O. Jacobson Technical High School, Saint Petersburg, FL

Occupational Licenses, Certificates and Training

08/2022 **Bartender**
PTL

Detailed References

References Available on Request