

ZACH DUBIEL

BARTENDER

Contact

207-228-3992

zdubiel107@gmail.com

St. Petersburg, FL

Education

Associates in Arts (A.A)

Cental Piedmont College

- GPA: 3.2

Skills

- Blueprint reading
- Electrical Experience
- Handling money
- Spirit knowledge
- Beer knowledge
- Food and menu experience
- Craft cocktail experience
- Critical thinking
- Customer Service
- Time management
- Teamwork
- Communication
- Leadership
- Attention to detail
- Adaptibility

Professional Experience

Bartender/Bar Lead *Dec 2021 - Oct 2024*

QC Pourhouse (Charlotte, NC)

- Served 100-1,500+ customers per shift, efficiently taking orders and processing payments during peak hours.
- Upsold drinks by recommending popular cocktails and specials, boosting sales.
- Created a welcoming atmosphere, engaging with patrons to enhance their experience.
- Resolved customer complaints quickly and professionally,
- Processed $4,000+ in daily transactions via POS, handling cash, credit, and digital payments accurately.
- Balanced cash drawer at shift end with 100% accuracy.
- Monitored and reported inventory levels, assisting in ordering and restocking supplies.

Bartender & Server *Nov 2020- Dec 2021*

Little Mama's Italian (Charlotte, NC)

- Served 50-300+ customers per shift, crafting Italian-inspired cocktails and serving wine pairings to enhance the guest experience.
- Specialized in classic Italian cocktails like Negronis, Aperol Spritzes, and Espresso Martinis
- Provided expert recommendations on Italian wines and cocktails
- Managed an average of $1,500+ in daily transactions, ensuring 100% accuracy in cash, card, and digital payments using POS.
- Resolved customer concerns quickly and professionally,
- Promoted and sold Italian-inspired menu items to guests, driving food sales by recommending popular dishes and pairing them with specialty drinks.