CZ

# CRISTINA ZAYAS

zayascristinas@gmail.com | 813-790-9790 | Land O' Lakes, FL 34638

## Summary

Well-rounded Bartender committed to providing guests with genuine hospitality and delivering exceptional services in bar area. Talented and skilled multitasker comfortable juggling competing priorities. Polished in concocting specialty cocktails and adding inspiration to new menus.
Customer-oriented bartender offering several-year background preparing and serving alcoholic drinks. Versed in maintaining liquor stock, keeping bar clean and assessing customer needs. Friendly and upbeat individual possessing outstanding dexterity coupled with first-rate multitasking and customer service abilities.

## Skills

- Basic accounting
- Mixology
- Bar restocking
- Health codes compliance

## Experience

The Pony | Pensacola, Florida
**Bartender**
*01/2024 - 11/2024*

- Greeted customers and provided excellent customer service.
- Prepared alcoholic and non-alcoholic beverages according to recipe standards.
- Ensured proper sanitation of bar area, glassware, utensils, and equipment.
- Daily inventory duties; weighing bottles and counting supplies

Walk-On's Bistreaux & Bar | Pensacola, FL
**Bartender**
*06/2022 - 01/2024*

- Greeted customers and provided excellent customer service.
- Prepared alcoholic and non-alcoholic beverages according to recipe standards.
- Ensured proper sanitation of bar area, glassware, utensils, and equipment.
- Processed payments accurately and efficiently with POS system.

Cactus Cantina | Pensacola, FL
**Waitress**
*10/2021 - 12/2022*

- Greeted customers and provided menus.
- Assisted in seating guests at tables or booths.
- Took orders for food and drinks and delivered them to guests.
- Replenished beverages when necessary.
- Answered questions about menu items, ingredients, and pricing.
- Bussed tables as needed during peak hours.
- Prepared checks accurately and processed payments promptly.
- Provided excellent customer service by addressing any complaints or concerns promptly.

## Education and Training

Pensacola State College | Pensacola, FL
**EMT Certification** in Emergency Medicine
*12/2023*