AUBRIANNA GRACE

Bartender

CONTACT INFO

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(586) 442-6552
Gulfport, FL

EDUCATION

Henry Ford II High School
September 2015
Sterling Heights, MI

SKILLS

Elevated Hospitality
Communication Skills
Time Management
High Standard Food Safety

CERTIFICATIONS

Food Handler Certification
Forklift Experience
Professional Cleaner & Organizer

WORK EXPERIENCE

Bartender and Server

Bonefish Grill

June 2023 - September 2024 / Palm Beach Gardens, FL

- Exceeded sales targets with a vast knowledge of drink options coupled with a personal approach.
- Built rapport with guest, offered tastings and delivered drinks quickly.
- Ensured every guest felt welcome and were all given responsive, professional and gracious service at all times.
- Cleaned and organized the bar area with the establishments culture and standards of excellence in mind.

Order Fulfillment Specialist

CMI Smarter Packaging

May 2022 - May 2023 / St. Petersburg, FL

- Fulfilled Orders by efficiently picking, packing, shipping customer orders on all levels of a multi-level mezzanine.
- negotiated prices for full containers to ship around the country, and tracked orders in a timely fashion using chain of custody method.
- trained new warehouse members to pick/pack orders while upholding a high level of cleanliness and organization.
- established an organized inventory system for all products coordinating with a spreadsheet.

General Manager (GM)

Chipotle Mexican Grill

July 2017 - November 2022 / Sterling Heights, MI

- Hired, trained and coached a team of 30+ top performers to uphold high food safety standards while delivering an excellent guest experience.
- cut down variable costs on PnL by reducing food waste and raising productivity through teamwork.
- Managed tight inventory and analyzed quarterly sales stats to present to corporate.
- created schedules and monitored payroll to remain within budget.