Maria Mason

Goal-oriented customer service specialist
Saint Petersburg, FL 33716
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+1 607 386 5557

• Skilled at operating under pressure
• Highly organized
• Resourceful employee with management experience and skill
• Personable sales executive
• Communicated job expectations with 10+ years of experience
• Responsible of other Employees, scheduling, resolving problems and responding to customers needs.

Authorized to work in the US for any employer

Work Experience

Bartender/Server

Whiskey Wings Sports Bar & Grill - Saint Petersburg, FL
October 2021 to Present

• Customer service and responsible for customers needs
• Creating new drink ideas and specials for the restaurant
• Facebook marketing and created new menus
• management

Server/Bartender

Applebee's - Oneonta, NY
March 2021 to Present

Taking care of people’s needs, cash handling, cleaning, food handling

Server and Hostess

Brooks bbq
September 2015 to Present

Customer service, helping customers, making them feel taken care of and happy. Serving food, cleaning, dressing appropriately, showing up on time everyday.

Bartender

Whiskey Wings Sports Bar & Grill - Saint Petersburg, FL
Present

Server

THE DEPOT RESTAURANT - Oneonta, NY
December 2019 to March 2020

Fast paced, serving, cash handling, bussing, answering phones

Education

Associate's degree in Medical Assisting
Keiser University-Ft Lauderdale - Remote
August 2021 to Present

High school or equivalent

Skills

- Waitress
- training
- Customer Service
- Food Safety
- Food Service
- Banquet Experience
- Bartending
- Upselling
- Catering
- Cash Handling
- Retail Sales
- Restaurant Management
- Administrative Experience
- Phone etiquette
- Social Media Management
- Facebook Advertising

Certifications and Licenses

ServSafe
Present

ServSafe Manager
March 2023 to Present

Assessments

Building Relationships for Childcare Providers — Completed
May 2019

Building positive and productive relationships with families of children ages 0–3
Full results: Completed

Manufacturing Blending Technician — Familiar

October 2019

Understanding and applying mechanical concepts and processes.
Full results: Familiar

Food Safety — Proficient

October 2019

Proper food handling, storage, and equipment use for preventing the spread of foodborne illness.
Full results: Proficient

Bartending — Familiar

July 2020

Understanding, pouring, and mixing drink orders
Full results: Familiar

Receptionist — Proficient

November 2019

Using basic scheduling, attention to detail, and organizational skills in an office setting.
Full results: Proficient

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.