TAMPA • BAILEYFORD713@GMAIL.COM • 813-293-6315

BAILEY FORD

Bartender

PROFESSIONAL SUMMARY

A Seasoned case manager from Children's Network adept in family support and records management. Excels in building trusting relationships and coordinating with community resources for optimal improvement of underserved populations. Equipped with proven adaptability, a professional demeanor, and effective communication. Highly motivated and passionate about creating and implementing effective social services programs. Extremely committed to creating positive outcomes through compassionate meaningful services. A new and eager bartender who is thrilled to help customer's have the best experience possible.

EMPLOYMENT HISTORY

BARTENDER **MAY 2024 - Present**
The Local Draught House ***Tampa***

- Builds strong relationships with customers and staff, ensuring a welcoming atmosphere.
- Manages multiple tasks efficiently, maintaining professionalism during peak hours.
- Keeps the bar organized and clean, enhancing operational efficiency.
- Accurately handles cash transactions, ensuring financial integrity.
- Delivers excellent customer service by responding promptly to requests.

CHILD WELFARE CASE MANAGER IFST **OCT 2022 - MAY 2024**
Children's Network ***Tampa***

- Assess client progress toward goals in case plans, ensuring measurable improvements.
- Conduct home visits to monitor family dynamics, determining care levels for children.
- Maintain accurate client records, including progress notes and assessments.
- Create safety plans for families at risk of losing custody due to neglect or abuse.
- Coordinate with community resources to secure necessary services for clients.

CHILD WELFARE CASE MANAGER (JUDICIAL) **JUN 2022 - OCT 2022**
LifeStream Behavioral Center ***Tampa***

- Assessed client progress on case plans, ensuring alignment with judicial requirements.
- Monitored foster parent compliance through regular home visits, ensuring safe environments.
- Identified risk factors in family dynamics, preventing potential abuse or neglect.
- Advocated for youth transitioning from foster care, facilitating smooth independent living.
- Maintained detailed records of client data, supporting accurate case management.

UPSCALE SECURITY GUARD/OFFICER (USO) **JUL 2021 - JUN 2022**
Securitas, Inc. ***Tampa***

- Enforced safety rules and policies, ensuring a secure environment for all personnel and visitors.
- Conducted thorough inspections of property and deliveries, adhering to strict inspection protocols.
- Identified and responded to suspicious activities, preventing potential security breaches.
- Handled emergency situations efficiently, minimizing risks and ensuring swift resolution.
- Performed regular security checks of buildings and grounds, maintaining a safe and secure premises.

SALES AND SUPPORT GENERALIST **NOV 2020 - JAN 2022**
PINK ***Tampa***

- Welcomed customers, identified needs, and offered tailored solutions, enhancing customer satisfaction.
- Built strong client relationships through regular follow-ups, increasing repeat business.
- Maintained a clean and organized store environment, ensuring a pleasant shopping experience.
- Executed cleaning tasks diligently, contributing to store's overall neatness and organization.

EDUCATION

BACHELOR OF SCIENCE IN CRIMINAL JUSTICE, PSYCHOLOGY **MAY 2021**
Johnson & Wales University

HIGH SCHOOL DIPLOMA **MAY 2012**
Pueblo West High School ***Pueblo West***

SKILLS

Microsoft Office, Google Drive, Conflict Resolution, Multicultural Competency, Wellfare Case Planning, Report Writing, Family Support, Records Management, Relationship Building, Community Outreach, Effective Communication, Multitasking Abilities, Teamwork and Collaboration, First Aid/CPR.

ADDITIONAL INFORMATION

PERSONAL PASSIONS

Starting Collegiate Basketball Player Division 2 NAIA
Johnson and Wales University 2012-2021
Miss Juneteenth Pueblo,CO 2013-2015