Riain Festge

riainfestge@gmail.com

786-413-2812

Disciplined professional with 3+ years in both the customer service and public service fields. Additionally, several years of working underneath public figures at both the university and city government levels, displaying proficiency while working in high visibility positions.

EXPERIENCE

LEGISLATIVE AIDE, CITY OF NORTH MIAMI – 2022-2023

- Assisted in researching and drafting prospective legislation
- Managed the schedule of an elected public official
- Served as a liaison between the constituents and city official/departments
- Managed the budget of an elected official

SUITE ATTENDANT, DELAWARE NORTH – 2021-2022

- Maintained and restocked beverage inventory for the suite level during concerts and sporting events
- Provided supplemental assistance to supervisors while executing service strategies
- Assisted customers with orders and any other request

PEST CONTROL TECHNICIAN, NATURAL RESOURCES PEST CONTROL – 2021

- Serviced clients homes with proper professional etiquette
- Daily maintenance of the product and equipment inventory to ensure completion of routes
- Diagnosed issues and provided solutions in real time to provide relief to clients

TEAM MANAGER, FLORIDA STATE UNIVERSITY – 2018-2021

- Recorded live game stats for analytical assessment during volleyball matches
- Prepared facilities for practice and televised matches
- Executed evolving drills specific to which opponent would be next

EDUCATION

Florida State University – Sports Management, 2018-2021

SKILLS

- Public relation experience
- Proficiency in Microsoft office programs

- Excels in both team and individual roles
- Creative problem solving