TAYLOR AUSTIN

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PROFESSIONAL SUMMARY

I have over 10 years of customer service experience across a variety of industries. I continue to build and expand upon my skill set through professional and personal development.

EXPERIENCE

Ybor City Taphouse 2022-Present
Bartender/Server

- Follow recipes or customer preferences for cocktails and drinks.
- Manage difficult or unruly customers with diplomacy and professionalism.
- Work collaboratively with other staff members
- Serve large parties and special events
- Preform in high pressure, high traffic environment

101 Beer Kitchen 2020-2022
Bartender/Server

- Maintain knowledge of large drink selection
- Stay informed about the menu, including the ingredients and preparation methods
- Coordinate with kitchen and bar staff to ensure smooth service.
- Keep tables and dining areas clean and well-organized.
- Manage bar revenues

Bjs Brewhouse 2016-2020
Bartender/Server

- Aided with onboarding and training
- Placed liquors orders, managed stocking, and record inventory
- Encouraged participation in promotions or loyalty programs.

SKILLS

- Time-management
- Critical Thinking
- Communication
- Adaptability
- Sales

EDUCATION

Reynoldsburg High School
High School Diploma
August 2007-May 2011