Ryan Morgan

Graduate of The University of Alabama and former member of the Alabama club baseball team. Highly motivated, seeking an opportunity in Operations to enhance my experience within Player Development

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EXPERIENCE

Detroit Tigers, Lakeland, FL —*Baseball information assistant*

March 2022 - Present

-Operate B1 Portable TrackMan, Rapsodo, Edgertronic, Sony camera and camcorders during bullpens, batting practice and games

-Edit and upload video for review by players and coaches

-Chart games using BATS software

-Run and analyze advance scouting reports

-Side by side video and overlays using Premiere Pro

New York Yankees, Tampa, FL —*Player Development Technology Intern*

April 2021 - October 2021

Responsible for setting up rosters and tagging the track/chart information for the entire game and batting practice – monitoring the system and making any changes throughout the game (i.e. roster changes, defensive substitutions, etc.)

Responsible for fixing errors, uploading the game to the Trackman system along with operating Hawk-Eye throughout the games.

Crunch Fitness, Tampa, FL — *Front Desk Manager/Sales*

October 2020 - February 2023

Try to convert guests who are working out into memberships. Sell our personal training programs to members. Answer all incoming calls dealing with billing and other inquiries. In charge of getting corporate proof for members, payroll, drink inventory, and setting up parties twice a month.

Tampa Bay Buccaneers, Tampa, FL — *Gameday & Event Operations*

July 2018 - February 2021 Part-Time

Engage with fans to create a fun and energetic atmosphere. Setup, execution, and promotion of game day elements including the pre-game

SKILLS

Sales/Marketing, Negotiation, Organization, Cash handling, Competitive, Multitasking, BATS software, Premiere Pro, Communication, Dependability, Prioritizing, Video editing, Trackman, Rapsodo, Edgertronic, SQL

Certifications

Driveline Baseball: Basics of Pitch Design Coaches Certification

Bucsparilla parade, in-stadium giveaways and sponsor/partner activation. Assist with maintenance, distribution and collection of all promotional and game day materials. Go out in the community and talk to fans about the Buccaneers, Setup the stadium before home games with the conversion crew

Robert Half for Ashley Homestore, Tampa, FL — *Call Center*

August 2020 - October 2020

Answered and directed 60+ phone calls a day, Solved various customers complaints and issues, Set appointments for their delivery management

New York Yankees, Tampa, FL — *Trackman Internship*

February 2020 - August 2020

Responsible for setting up rosters and tagging the track/chart information for the entire game and batting practice – monitoring the system and making any changes throughout the game (i.e. roster changes, defensive substitutions, etc.) Responsible for fixing errors, uploading the game to the Trackman system, and running data and reports for coaches/front office.

Experience with Trackman V2 and V3 with batting practice, sim games and regular games. Assisted in multiple projects to help out our MLB once the complex closed. Various projects like Pitcher look patterns/ Inside move, Catcher Receiving Tags, AAA Pickoffs, MILB Catcher Throws, MLB Spring Training Stadium Angles, MLB/AAA Balks, Trimming and uploading videos

Toronto Blue Jays, Dunedin, FL — *Box Office Representative*

January 2020 - March 2020 Part-Time

Sell, process payments and/or distribute game tickets following proper procedures. Maintain knowledge of facility services, layout and policies. Handle ticket related fan service inquiries. Escort guests to various locations throughout the facility as needed. Perform general office duties as required. Be able to maintain a cash register and provide change to customers

New York Yankees, Tampa, FL— *GameDay Operations*

February 2019 - March 2020 Part-Time

Going out in the community marketing for the Tampa Tarpons (Single A). Batboy/Making sure the players equipment is organized. Help with the grounds crew team as needed. Greeting fans as they arrive at the stadium with a warm welcome and assisting them if they have any questions. Engage with fans to create a fun and energetic atmosphere.

Power Home Remodeling, Tampa, FL— *Outside Sales Representative*

September 2019 - January 2020

Development and coordination of marketing strategies, Building rapport with the clients. Promotion of Power's products and services to prospective and existing clients. Delivery of interactive sales presentations on eco-friendly, green products and services. Participation in ongoing training camps on a weekly basis

Fanatics, Tampa, FL— *Art QC Specialist*

November 2018 - September 2019

Verifies styles and color on art files with the assignment information, checking for accuracy. Approves/rejects art samples for production. Proofs color comps for appropriate trademarks, colors, and team logos prior to submitting to the Licensing Department. Ensure art files are output ready and available to meet production schedule requirements. Review art status reports to ensure art is complete; enters artwork into "complete" status. Assist QC Supervisor with reports and special projects as required

Palma Ceia Golf and Country Club - Tampa, FL

Banquet, 9/6/2018 to 5/1/19

- Consistently provided professional, friendly and engaging service
- Set dining tables according to type of event/food running
- Serving tables if needed

EDUCATION

The University of Alabama , Tuscaloosa, AL— *Bachelor of Arts*

August 2013 - August 2015

Maintained a 3.0 GPA during my time at The University of Alabama. I also played on the Alabama Club Baseball team

Gardner-Webb University, Boiling Springs, NC

August 20111 - May 2013

PROJECTS

2021 Complete Python Bootcamp— *Udemy Python*

Enrolled in this course to better understand coding and how to use it