Cassandra A. Cosgrove

7801 N. St. Vincent St
Tampa, FL 33614
cassc411@gmail.com
(813) 451-4206

Education

University of South Florida – Tampa, FL — December 2018

- Bachelor of Arts in Psychology
- Pre-Med Track

Hillsborough Community College – Tampa, FL — December 2024

- Associates in Nursing

Experience

Olive Garden, Server/Bartender - Tampa, FL — Sept 2021 - Present

- Serving food and drink in a timely and presentable manner while maintaining excellent customer service.
- Organized and served large parties alone and with other servers as a team.
- Maintained steady work flow for all servers with sidework upkeep throughout busy shifts.

Spoil Me Dog Spa, Manager/Bather – Tampa, FL — Aug 2018 – Present

- Scheduling appointments for various services in a time conscious manner, inputting payment information, notes and client information into the scheduling software.
- Interacting with clients and problem solving any issues.
- Stepping in where needed to ensure steady work flow and maintain an efficient schedule.
- Dog handling and bathing, blow drying and brushing. Cleaning and basic shop upkeep.

Lava Lounge, Bartender – St. Petersburg, Fl — July 2018 – June 2019

- Learn, make and provide various nonalcoholic drinks and snacks to patrons, customize drink recipes based on customer requests.
- Plan events for customer entertainment and engagement.
- Market events via social media and physical flyers.
- Survey and research patron interests to provide quality events and services.
- Basic cleaning and building upkeep.

Skills

Certifications

- Microsoft Word 2010
- Microsoft PowerPoint 2010

Proficient in

- Microsoft Word 2016, Microsoft PowerPoint 2016, Microsoft Outlook 2016, Microsoft Excel 2016, Adobe Illustrator CS5, Adobe InDesign CS5

References

Rick Carde — (813) 679-5651

- Tampa Bay K9 Solutions Owner, Boss.
  tbk9s@yahoo.com

Angie Barta — (917) 618-9427

- Spoil Me Dog Spa Owner, Boss.
  spoilmedogspa@gmail.com