Madison Miller

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EXPERIENCE

State 48 Funk House — *Bartender*

05/2021 - 02/2023

As the Bar Manager, I was responsible for having great customer service and making my customers feel comfortable and welcome at the bar top. Funk House is a very high volume bar with over 35 seats at the bar top. I am very efficient, quick, and experienced for any pace of bar thrown my way. The actions of a bar manager is to make sure that fellow bartenders are always prepared for the days and nights that may be at a faster pace. I am also in charge of training the new bartenders and making sure they have all of the knowledge I have and lead them to a successful career as a bartender.

State 48 Brewery— *Server*

01/2021 - 04/2021

I was responsible for making sure my customers had exceptional service at all times. I was very personable and made sure my job was done quickly yet efficiently.

East Side Blaze Volleyball Club— *Assistant Coach*

08/2019 - 03/2020

As a coach I had many responsibilities, including being on time, communicating expectations and drills clearly, leading by example, and ensuring that I was a resource for my players.

Kona Bar and Grill — *Server/Hostess/Expo*

04/2019 - 08/2019

I was responsible for beginning every customer's experience with a pleasant face and ensuring that they were seated and attended to in a timely manner. I also handled customer service such as To-Go orders, closing out checks, and much more. I would also assist the servers with delivering food, drinks etc. as needed.

SKILLS

- Confident Public Speaker
- Extremely Organized
- Self-motivated
- Strong Communication Skills
- Attention to Details
- Leadership Experience

LANGUAGES

- English
- American Sign Language

CERTIFICATIONS

- Title 4 License
- Food Handler Cert.

EDUCATION

Perry High School, Chandler Az —

7/2018 - 5/2019

Chandler Gilbert Community College, Chandler Az —

08/2019 - 2021

I graduated with my Associates Degree in Early Childhood Education in 2021, now I plan to pursue a bachelors in Education in the near future.

PROJECTS

College Athlete — *Volleyball*

In 2019, I was on a full ride scholarship at CGCC playing volleyball. I was the team captain and a full rotation player. As a college athlete, I was responsible for being on time for everything planned, and keeping up with my work. I gave my 100% in everything I ensured that the rest of my team performed to the best of their ability.

ASU Football Games — *Customer Service*

I was responsible for ensuring that every customer had the top experience, and was helped with any concerns they may have had.

2023 Super Bowl — *Customer Service*

In the months before the super bowl, I was responsible for making sure the bar was at full capacity with glassware, alcohol, beers and much more. Inventory of domestics, liquor, glassware, and kegs were done weekly to ensure we were prepared for the weekend of the super bowl. With over 300,000 people in the city of Glendale, I also had to ensure all 5 of my bartenders were taken care of and reassured for anything thrown our way. For that day, the bar averaged about $81,500.00 in an 11 hour shift.

References —

Jan Abad:
(214)-983-6663

Kyle Valby:
(203)-598-4120

Heather Coleman:
(602)-793-3308