Grigore-Sergiu TAUTH-PATI

Tampa, Florida — (609)-665-1602 — patisergiu@gmail.com

SUMMARY

Highly motivated and detail-oriented person with 6+ years experience in customer service and bartending with a deep knowledge of craft beers, wine, spirits and cocktails recipes. Known for delivering friendly service and personalized attention to all customers, seeking to perform my bartending skills at your restaurant.

EDUCATION

TECHNICAL UNIVERSITY OF CLUJ-NAPOCA — Cluj, Romania
College of Civil Engineering — *February 2016*

- Master Degree of Transportation Infrastructure Engineering

TECHNICAL UNIVERSITY OF CLUJ-NAPOCA — Cluj, Romania
College of Civil Engineering — *July 2013*

- Degree of Geodesic Engineering
- Award "Student of the Year" / Student Counselor

WORK EXPERIENCE

HARBOR VIEW RESTAURANT — Cape May, NJ
Bartender — *May 2020 - November 2022*

- Increased number of regular customers by building rapport with new customers and providing the highest quality of service
- Mix and garnish beverages according to recipe and portion control standards
- Took food orders from guests at the bar and recommended beverage pairings to accompany their dishes
- Cleaned and organized the bar area and complied with all liquor laws, health regulations and company policies

PIRO'S RESTAURANT VILLAGE — Wildwood, NJ
Waiter — *May 2018 - March 2020*

- Provide excellent customer service to guests by making them welcome, comfortable and well attended all the time
- Take accurate food and drinks orders, using a POS ordering software and up-sell additional products when appropriate
- Check customers' IDs to ensure they meet minimum age requirements for consumption of alcoholic beverages
- Deliver checks and collect bill payments, following all cash handling polices and procedures

DUNKIN DONUTS — Wildwood, NJ
Shift Leader — *May 2016 - April 2018*

- Assist the Store Manager in the interviewing, hiring and training new employees using approved HR guidelines
- Responsible for coaching Crew Members throughout their shift to execute Dunkin' Donuts operational standards and deliver a great guest experience
- Performed double-counts of drawers with cashiers for oncoming shifts and resolve cash overages and shortages
- Built loyal clientele through friendly guest service, heartfelt hospitality and promptly handled customers concerns and complaints
- Communicated openly and honestly with my team to establish positive relationships between the employees to keep high standard and achieve the weekly goals

SKILLS

- Time management/Leadership
- TIPS Certification, ServSafe Food Handler Certification, POS Systems, Microsoft Office
- Languages : English, Romanian, Hungarian