LAUREN DIEDRICH

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PROFESSIONAL SUMMARY

In May of 2022 I graduated from Durant High School, where I led the swim team all four years and gained skills in leadership, teamwork, and communication.

More recently, I completed Elite Bartending School in Tampa, where I learned customer service best practices and how to increase sales, through an intensive two week of training program. I look forward to using my education and skills in the service industry.

SKILLS

- Knowledge of beer, wines, and liquor
- 100+ Cocktail recipes
- Quickly learning and memorizing drinks and recipes
- Telephone etiquette
- Client relations
- Team collaboration

CERTIFICATIONS

- eTIPS on premise (September 2022)
- eTIPS concessions (September 2022)

EDUCATION

Elite Bartending School
Tampa FL, graduated 2022

- Earned an A in the practical, pouring, and written exam
- Learned pouring skills, over 100 shots, shooters, cocktails, and martinis
- Gained knowledge of a variety of liquors

Durant High School
Plant City FL, Graduated 2022

- Honor Roll 2017-2022
- Customer service classes
- 3.6 unweighted GPA
- Ranked in Top 4.7% of class
- Extracurricular Activities:
  - Durant Swim Team (four years)
  - Elected Team Captain Senior Year

PROFESSIONAL EXPERIENCE

Humane Society of Tampa Bay - Volunteer
Tampa, FL

- Used strong interpersonal communication skill to convey information to other volunteers.
- Maintained clean, neat, and operational facilities to serve program needs.