# Shauna Sutter

**Bartender/Server/Cashier**
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I have excellent customer service with a great personality. I'm a high volume bartender and server that works well with a team. I love working with people and I'm a self starter. I have computer knowledge as well as pos system knowledge and always up for a new challenge.

Authorized to work in the US for any employer

## Work Experience

### Bartender/Manager

Birdies bar - Largo, FL
August 2021 to Present

- Opened and cleaned bar
- Took proper orders and made drinks to quality standards
- Handled all cash and credit transactions on POS system
- Managed all money from all employees and game machines
- Made all beer and liquor orders
- Made employee schedule

### Bartender/Server

Cowboy corral - Clearwater, FL
September 2020 to January 2022

- Worked in a fast paced and high volume dining establishment
- Served mixed drinks, alcoholic beverages and food
- waited and bussed tables
- Prepped bartender
- Performed opening duties
- Worked lunch and dinner shift
- talked and interacted with customers

### Bartender/Server

Kc's Saloon
January 2017 to April 2020

- Greeted customers
- Checked customer identification
- Prepared bar
- Worked lunch shift
- Worked in a fast paced bar
- 9 years of experience with preparing alcoholic beverages, cocktails and Non alcoholic beverages

### Cook/Bartender/Server

Island vibes
February 2016 to December 2016

- Worked in a fast paced dining establishment
- Worked lunch and dinner shift
- Implemented food safety procedures and regulations
- Managed grill
- Prepped food and cooked all menu items

### Bartender

Tomfoolery lounge
July 2015 to January 2016

- Provided excellent customer service
- Checked customer IDs
- Performed barback duties
- Prepared and served alcoholic beverages
- Maintained safety standards
- Performed opening duties

### Bartender

Roscoe's bar and package
June 2012 to May 2015

- Experience with fast paced and high volume bars and dining establishments
- Provided fast and friendly customer service
- Checked customer IDs
- Performed barback duties
- Prepared and served alcoholic beverages

### Cashier

Hess Gas Station - Clearwater, FL
April 2011 to May 2012

- Welcomed customers
- Assisted with customer inquiries
- Helped customers find what they are looking for
- Handled guest complaints and concerns
- Handled cash and credit transactions
- Counted cash drawers
- Stocked merchandise

## Education

### General Equivalency Diploma

Pinellas Park High School

## Skills

- Customer service
- Great attitude
- Bartending
- Waitress
- Restaurant Experience
- Serving Experience
- Food Preparation
- POS
- Food Handling
- Food Safety
- Host/Hostess
- Catering
- Kitchen Experience
- Serving
- Retail Sales
- Food Service
- Management
- Food Production
- Cooking
- Cashiering

## Additional Information

Skills

- Over 8 years of bartending experience
- Food handling certificate
- Over 10 years of excellent customer service
- Responsible, Reliable and Dependable
- Friendly, Energetic and Great attitude
- Great communication skills, Teamwork and Organized
- High volume bartender/server