Yulia Slone

Bartending and Hospitality Service

Tampa, FL | yslone8906@gmail.com | 276-477-7950

SUMMARY

Bartender and hospitality professional with 5+ years of experience in high-volume restaurants, bars, marinas, and event settings. Experienced in craft cocktails, wine service, beer, guest engagement, upselling, service recovery, and creating memorable customer experiences. Skilled in Toast and Square POS systems, cash handling, inventory support, private-event service, and maintaining an organized bar during busy shifts. Also brings experience in event coordination, staff leadership, and customer communication, with a strong reputation for professionalism, adaptability, and excellence in service delivery.

CORE COMPETENCIES

- Bartending and bar service
- Guest experience
- Restaurant operations
- High-volume service
- Customer communication
- Upselling and brand loyalty
- Inventory support
- Staff training
- Team scheduling
- Toast, Square and Eventbrite
- Private-event coordination
- Guest engagement
- Service recovery
- Leadership and coaching

PROFESSIONAL EXPERIENCE

Bartender | Underground Pizza

Baltimore, MD | January 2026 - June 2026

- Delivered guest-facing bar and restaurant service while supporting customer communication, promotions, and front-of-house flow.
- Balanced service speed, guest questions, order accuracy, and hospitality standards during active restaurant shifts.
- Supported restaurant marketing activity through Instagram content, Meta Business Suite posting, Toast email and SMS campaigns, and organized digital assets.
- Used Canva, Adobe Premiere Pro, CapCut, Photoshop, Google Drive, and Google Workspace to support content, promotions, and customer-facing communication.

Bartender and Volunteer Event Coordinator | Wayward Smokehouse

Baltimore, MD | September 2025 - March 2026

- Provided bartending and guest service while supporting event setup, promotion, volunteer communication, and event-night flow.
- Helped support a 400+ attendee Rave Night by connecting hospitality service, guest engagement, and practical event coordination.
- Kept bar service, guest communication, and promotional activity aligned during high-energy event environments.

Bartender| Summers Roof and Wine Cellar

Abingdon, VA | May 2024 - July 2025

• Provided personalized service in a high-volume rooftop bar and wine cellar, developing strong knowledge of wine varieties, flavor profiles, and food pairings to make informed guest recommendations.

• Prepared and served wine, cocktails, beer, and other beverages while maintaining accuracy, efficiency, and a high standard of presentation.

• Managed customer tabs and payments, maintained organized bar and wine cellar areas, monitored inventory, and restocked products as needed.

• Assisted with private events and special occasions, creating an engaging guest experience while collaborating with the team to ensure smooth and timely service.

Bartender and Barista| The Girl and The Raven

Abingdon, VA | September 2023 - April 2024

• Provided personalized customer service in a fast-paced café and bar environment, building strong guest relationships through attentive service and beverage recommendations.

• Prepared and served coffee, cocktails, beer, wine, and other beverages while maintaining accuracy, efficiency, and consistency.

• Utilized Toast POS to process orders, manage customer tabs, and accurately handle cash and credit transactions.

• Supported daily operations, including opening and closing procedures, inventory restocking, cleanliness, and beverage service for private events and special occasions.

Server|Painter Creek Marina (Summer Seasonal)

Bristol, TN|April 2021 -August 2024

- Served guests in a busy waterfront marina environment, managing multiple tables while providing friendly, attentive, and timely service.
- Took food and beverage orders, communicated special requests with the kitchen and bar, and ensured orders were delivered accurately.
- Used Toast POS to enter orders, split and manage checks, process payments, and handle cash and credit transactions.
- Assisted with high-volume summer service, including busy weekends, boaters, large groups, and special events while maintaining a clean and organized dining area.

Team Manager | Foolish Craig's

Boulder, CO | May 2021 - December 2021

- Led internal communication and workflow during restaurant launch activity, keeping service standards and team readiness organized.
- Managed staff scheduling, team briefings, and cross-functional coordination during front-of-house operations.
- Supported customer satisfaction by reinforcing service language, hospitality communication, and shift organization.

Flexible Event Staff | Lets Tap In

Baltimore, MD | September 2025 - November 2025

- Supported venue setup for live events at Horseshoe Casino, including concerts featuring Shaq as DJ Diesel and Steve Aoki.
- Prepared seating, bar stations, and event space based on assignment needs across a seasonal live-event staffing role.
- Represented Horseshoe Casino at Jimmy's Famous Seafood TailGOAT during a Baltimore Ravens home game.

Volunteer Soccer Coach | Abingdon High School

Abingdon, VA | January 2024 - May 2024

- Promoted leadership, motivation, and teamwork among players through active coaching and communication.
- Managed team communications, parent relations, and social logistics tied to practices and team activity.

Work-Study Intern | Bryan College

Dayton, TN | January 2019 - May 2019

- Supported internal and external communication through database creation and audience segmentation.
- Assisted marketing outreach to prospective students through tailored messaging and materials.
- Conducted data analysis to improve targeting in recruitment communication.

Student-Athlete and Team Captain, Women's Soccer | Bryan College

Dayton, TN | 2018 - 2021

- Earned a soccer scholarship and became team captain during junior year while completing a Bachelor of Science in Psychology.
- Built leadership, communication, time management, and team-coordination habits across a collegiate athletics schedule.
- Balanced training, competition, travel, academics, and team communication responsibilities.

EDUCATION

MA Strategic Communication: Digital Communication | Liberty University, School of Communication and the Arts

Lynchburg, VA | January 2025 - Present

Bachelor's Degree | Bryan College

Dayton, TN | August 2018 - May 2021

CERTIFICATIONS

- CTG: Applied Communication Studies - School of Communication & the Arts.
- CITI Program - Social & Behavioral Research: Human Subjects Protection, completed January 19, 2024; expired January 19, 2026.

SKILLS

- Hospitality systems: Toast, Square, Eventbrite, Google spreadsheets, guest lists and check-in workflows.
- Service strengths: bartending, guest communication, upselling, service recovery, shift organization and event support.
- Professional tools: Google Workspace, Canva, Adobe Premiere Pro, CapCut, Photoshop and Google Drive.