TRACY STORY

HIGH-VOLUME BARTENDER | BAR MANAGER

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PROFESSIONAL SUMMARY

High-volume bartender and bar manager with 22 years of experience in sports bars, neighborhood bars, and nightlife venues. Strong background in fast-paced service, guest engagement, building loyal regular clientele, training bartenders, and leading busy shifts. Experienced in scheduling, liquor ordering, cash handling, opening and closing procedures, staff development, and day-to-day bar operations.

CORE SKILLS

- High-Volume Bartending
- Upselling
- Toast
- Liquor Ordering
- Sports Bars
- Beer, Wine & Spirits
- Aloha
- Scheduling
- Guest Relations
- Craft Cocktails
- Micros
- Staff Training
- Regular Clientele
- Cash Handling
- Opening & Closing
- Shift Leadership

HOSPITALITY EXPERIENCE

Bartender / Shift Lead | **Single Barrel Bar & Grill** — Colorado Springs, CO | 2024–2025
- Led high-volume sports bar shifts while maintaining fast, accurate service and a strong guest experience.
- Trained new bartenders, supported opening and closing procedures, and helped keep busy shifts organized and efficient.

Bar Manager | **The Brass Tap** — Colorado Springs, CO | 2022–2024
- Managed scheduling, liquor ordering, staff training and development, guest satisfaction, and daily bar operations.
- Led busy shifts and private events while maintaining service standards, staffing coverage, and smooth bar execution.

Lead Bartender | **The Pub COS** — Colorado Springs, CO | 2019–2021
- Led high-volume service, mentored bartenders, and built strong relationships with regular guests.
- Handled peak-volume shifts with a focus on speed, accuracy, teamwork, and consistent service.

Bartender | **Eden Nightclub** — Tampa, FL | 2017–2019
- Worked high-volume nightlife service specializing in fast drink production, shot service, and guest engagement.

Bartender | **Jammers Bar** — Naples, FL | 2015–2017
- Built loyal regular clientele while delivering fast, personable service in a busy neighborhood bar.

Bar Manager | **Stevie Tomato's** — Naples, FL | 2012–2015
- Managed staff scheduling, liquor ordering, training, opening and closing procedures, and daily bar operations.

Bartender | **Mia's** — South Beach, FL | 2011–2012
- Delivered fast, accurate service in a high-volume South Beach nightlife environment.

ADDITIONAL LEADERSHIP EXPERIENCE

Director of Operations | Commercial Construction — Tampa, FL | 2025–Present
- Oversee scheduling, vendors, compliance, and daily operations across multiple affiliated companies.

CERTIFICATIONS

ServSafe Certified • TIPS Certified