Carol Barnes

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Professional Summary

Working well under pressure and maintaining a consistently pleasant and professional personality when communicating with the public. Providing excellent customer service was one of the most important job duties. Greeting customers and answer their questions in a friendly, conversational manner.

Work Experience

Shift lead

SteaknShake | Brandon, FL

September 2020 to April 2025

Open the store doing daily production and paper work. Leading a good team for a great shift and relieving for breaks as needed thru shifts.

Server

Steak N Shake

December 2021 to September 2022

- To greet, seat and take guest orders in a timely manner.
- Serve guest their orders
- Check on guests throughout their dining experience and cash them out.
- Stock supplies
- Drive-thru

Server

Steak N Shake | Valrico, FL

August 2016 to March 2020

- To greet, seat and take guest orders in a timely manner.
- Serve guest their orders
- Check on guests throughout their dining experience and cash them out.
- Stock supplies
- Drive-thru

Overnight Stocker

Walmart

February 2013 to May 2015

- Climb up and down ladders
- Scan, handle and move merchandise efficiently and safely, including frequently lifting or moving merchandise up to 40 pounds
- Backup cashier
- Kept store cleanliness up to company standards
- Inventory

Bartender/Server
East side lounge | Tampa, FL
February 2002 to November 2012

• Efficiently leading bar service, including the pace and experience of each guest
• Using food and beverage menu knowledge to share favorites and provide recommendations
• Anticipating needs, processing Guests orders, and taking payment in hospitable, timely manner
• Following state/local laws and guidelines

Steak n Shake

Education

None
King High School | Tampa, FL
August 1980 to June 1983

None
Tampa, FL

Skills

Guest services **Food service cashier experience** **Food service** **Restaurant experience** **Cashiering** **Computer skills** **Retail sales** - Retail sales experience (16-20 years) **Time management** **Host/Hostess** **Serving** **Food safety** **Food service experience** **Communication skills** **Serving Experience** **Food industry** **Organizational skills** **Host/hostess experience** **Food server experience** **Customer service** **Food Preparation** **Hospitality** **POS** **Stocking** **Cooking** **Management** **Food handling** **Bartending** **Grocery store** **Busser** **Leadership** **Bartender experience** **Busser experience** **Basic math** **Kitchen Experience** **Culinary experience** **Cash handling**

Additional Information

Authorized to work in the US for any employer