Dakota Madigan

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Work Experience

Restaurant Manager

Pub Dog Pizzahouse & Distillery | Baltimore, MD

November 2024 to Present

Manage all operations during the shift including managing labor costs, making sure everyone has a great attitude and is giving excellent service through the shift. I would also be apart of ordering produce for the restaurant for the next day, I bartended and handled transactions using Toast POS. Counted weekly inventory on all the products in store to send off to inventory manager for ordering. Opening and closing the store along with handling end of night cash drops and opening bank counts.

Bar Manager/Bartender

Pour Choices | Austin, TX

October 2023 to November 2024

Open the bar and set up for the night ahead. Stock all liquors that are needed, set up the tv’s, lights, music and make sure floors and areas are all clean. Bartend in a high volume, fast paced environment and at the end of the night, pay out door guys, do the tipout paperwork, make sure everything behind the bar is clean and put away properly. Have bar set up for open next day.

Bartender

FGL House | Nashville, TN

March 2022 to October 2023

Guide guests through the menu along with providing an elevated experience throughout their meal. Also make craft cocktails for my guests along with the other servers guests

Bartender

STICKY PROMOTIONS | Houston, TX

June 2021 to March 2022

Promote the daily events and locations on IG every day.

Work two different POS and Card systems that have to match at the end of the night.

Learn the different cocktail menus for each of the locations.

Come and support on off nights and minimums, bringing in friends and others to bring in revenue.

Bartender

interio bar | Houston, TX

February 2020 to June 2021

Work in high volume fast paced environment

Run my own POS system and maintain cash and card payments

Make sure the guests are getting the exact pour needed for their drinks.

Take care of many different guests at once with multiple drink and shot orders.

Bartender
TONGUE AND GROOVE | Atlanta, GA
August 2019 to February 2020

· Provide fast paced service in a high volume night club.

· Work with POS and card systems.

· Work 8 hour shifts with no breaks and stay after closing for check out.

Education

HIGH SCHOOL DIPLOMA
May 2015

Skills

Sales **Time management** **Cocktail experience** **Hospitality management** **Managing hospitality operations budgets** **Yardi** **Order entry** **Adaptability** **Maintaining an organized workspace** **Staff development** **Food safety management** **Microsoft Word** **Food service inventory management** **Serving** **Retail math** **Café** **Cash handling** **Microsoft Excel** **Wine knowledge** **Food service management** **Spirits experience** **Microsoft Office** **Food service closing procedures** **Microsoft Outlook** **Aloha POS** **Employment law** **Staffing management** **Mentoring** **Upselling** **Beer knowledge** **Communication skills** **Customer relationship building** **Computer skills** **Bar cleaning** **Processing cash transactions** **Leadership** **Managing hospitality teams** **Budget management** **POS systems** **Financial acumen** **Hiring** **Staff scheduling** **Inventory control** **Beverage preparation** **Bar supply restocking** **Hospitality** **Organizational skills** **Regulatory compliance** **Recruiting** **Bar** **Bartending** **Pizza experience** **Numeracy** **Overseeing training** **Team development** **Food hygiene** **Operations management** **Teamwork** **Financial control management** **Emergency management** **Cash management** **Cash register** **Guest services** **Food ordering** **Basic math** **Management** **Supervising experience** **Food preparation** **Customer service**

Languages

English

Certifications and Licenses

Food Handler Certification

TABC Certification

TIPS

Food Safety Certification

Food Safety Manager Certification

ServSafe

Driver's License

Bartender License

Additional Information

Authorized to work in the US for any employer