Rottini Rendel

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Professional Summary

Experienced and customer-focused bartender and server with over 7 years in high-volume hospitality environments. Skilled in crafting quality beverages, delivering exceptional guest experiences, and building strong customer relationships that drive repeat business. Adept at multitasking in fast-paced settings while maintaining high standards of service, cleanliness, and safety.

Work Experience

Server / Bartender

Duffy's Sports Grill | Delray Beach, FL

August 2022 to March 2026

• Delivered high-quality dining experiences through attentive and efficient service

• Communicated orders accurately, including special requests and dietary needs

• Recommended food and beverage pairings to enhance guest satisfaction

• Maintained cleanliness and organization in high-volume settings

• Resolved guest concerns professionally

• Managed cash transactions accurately and efficiently, handling payments, providing change, and processing credit card transactions

• Assisted in the training of new hires on restaurant procedures, menu items, drink preparation, safety protocols, and customer service techniques

• Followed all health code regulations regarding food handling, storage temperatures, sanitation practices to ensure a safe dining environment for customers

Bartender

The Office Delray | Delray Beach, FL

April 2022 to January 2024

• Prepared and served cocktails with consistency and quality

• Verified IDs and ensured compliance with alcohol laws

• Built strong guest relationships through personalized service

• Managed POS transactions and cash handling accurately

• Maintained bar cleanliness and safety standards

Server/Bartender

T.G.I Fridays | Palm Beach Gardens, FL

April 2019 to February 2022

• Created a welcoming atmosphere for guests by engaging in friendly conversation and providing personalized service

• Prepared garnishes for drinks and ensured that all beverages were presented attractively

• Assisted in inventory management by monitoring stock levels of alcohol, mixers, garnishes, and other bar supplies

• Executed opening/closing duties including setting up/breaking down the bar area, restocking supplies, cleaning glassware, etc

• Trained new bartenders in different locations, conducted regular performance evaluations, and provided constructive feedback for improvement/ growth opportunities

Crew Trainer
McDonald’s | Coral Springs, FL
November 2014 to June 2016

• Trained and mentored staff on operations and customer service
• Assisted with scheduling and shift coordination
• Ensured compliance with safety and company standards

Education

High School Diploma
Coral Glades High School | Coral Springs, FL
August 2012 to May 2016

Skills

Customer Service **Food & Beverage Service** **Cash Handling** **POS Systems** **Spirits experience** **Attention to Detail English (Fluent)** **Team Collaboration** **Food safety** **Beverage preparation** **Beer knowledge** **High-Volume Service** **Haitian Creole (Fluent)** **Bartending & Mixology**

Certifications and Licenses

Food Handler Certification

ServSafe

TABC Certification