Kelsey M. Freeman

Tampa, FL | (757) 403.9919 | kmfree2004@gmail.com | LinkedIn: kelseyfreeman2004

SKILLS

Experience with wide range of POS systems, organization, communication, problem solving, customer service, hardworking, friendly, strong leadership, efficiency

EXPERIENCE

Captain George's Seafood Restaurant VIRGINIA BEACH,VA
Server, Waitstaff *June 2025-Present*

- Gained experience with a party-heavy upscale buffet
- Sharpened ability to work as a team with coworkers by maximizing efficiency and communication to satisfy and take care of large groups of people

Top Shelf Sports Lounge TAMPA, FL
Server, Waitstaff *March 2025-May 2025*

- Gained experience using handheld POS systems
- Participated in unique opportunities working with large events by ESPN Broadcasting and UCLA Women's Basketball

Shorebreak Pizza & Taphouse VIRGINIA BEACH,VA
Server, Waitstaff *December 2022-June 2025*

- Demonstrated strong multitasking skills by managing multiple tables while keeping a clean and organized workstation without compromising service quality.
- Recognized as a top server, earning the highest number of excellent comment cards from guests.

EDUCATION

THE UNIVERSITY OF TAMPA TAMPA, FL
Major in Business Management, Minor in Public Relations *Expected May, 2027*
GPA: 3.82

ACTIVITIES

Operation Smile, University of Tampa TAMPA, FL
Executive–Social Media *November 2025-Present*

- In charge of the club's social media, including content creation, connections, and aesthetics.

Division III Collegiate Softball, Shenandoah University WINCHESTER, VA
Pitcher & First Base *August 2023-May 2024*

- Student-athlete demonstrating teamwork, time management, discipline, and leadership while balancing academic and athletic commitments.
- Served as a leader on the field as the starting pitcher.