ESMERALDA FARIAS
San Antonio, Texas
Email: esmeraldayadhiraa@gmail.com
Phone: _____

PROFESSIONAL SUMMARY
Reliable and hardworking professional with over three years of experience in fast-paced customer service and hospitality environments. Strong skills in communication, multitasking, teamwork, and cash handling. Known for providing excellent service, maintaining a positive attitude, and supporting team success. Available for immediate employment.

WORK EXPERIENCE

Waiter/Waitress – Smoke Sky Bar, San Antonio, TX | June 2023 – May 2025
- Provided fast, friendly service in a high-volume bar environment
- Took accurate food and drink orders and ensured timely delivery
- Handled cash and card payments responsibly
- Upsold menu items and worked closely with bartenders and kitchen staff
- Maintained a clean and organized work area

Waiter/Waitress – Little Woodrow's, San Antonio, TX | September 2022 – March 2024
- Delivered high-quality customer service in a fast-paced restaurant environment
- Managed multiple tables while maintaining accuracy and professionalism
- Built strong customer relationships and ensured guest satisfaction
- Assisted team members during peak business hours

Team Member – Chick-fil-A, San Antonio, TX | February 2019 – August 2021
- Provided fast, friendly customer service in a high-volume environment
- Took orders, handled payments, and ensured food accuracy
- Followed food safety procedures and company standards
- Maintained cleanliness of dining and work areas
- Worked effectively as part of a team

SKILLS
Customer Service, Communication, Multitasking, Teamwork, Time Management, Cash Handling, Reliability, Problem Solving, Adaptability, Conflict Management, Active Listening, Managing Money

EDUCATION
High School Diploma – Graduated March 2019

REFERENCES
Available upon request